MyAlerts Notification Program

What the customer can text...

Text "REG" 47734 (4PSEG) to Register for Alerts
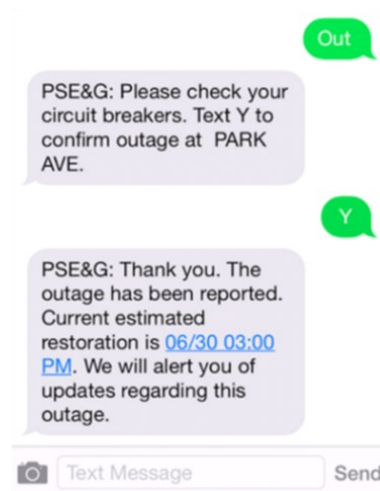
- Reply with account #

- Reply with last three letters of account holder's last name

Text "OUT" to Report a Power Outage

Reporting a Power Outage:

- Text "**OUT**" to 47734 (4PSEG)
- After Checking your circuit breakers confirm your outage by texting "Y" to 47734

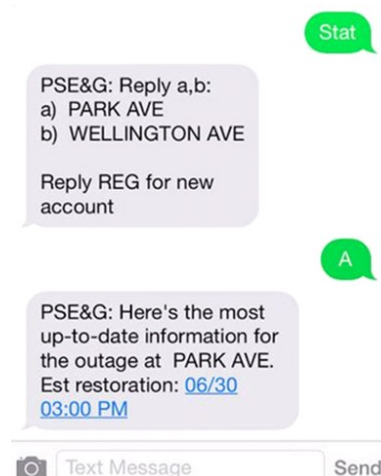**Receive a confirmation text of Outage and the Estimated Time of Restoration(ETR)!**

Out

PSE&G: Please check your circuit breakers. Text Y to confirm outage at PARK AVE.

Y

PSE&G: Thank you. The outage has been reported. Current estimated restoration is 06/30 03:00 PM. We will alert you of updates regarding this outage.

Text Message | Send

Text "STAT" to Receive Updates on Your Outage
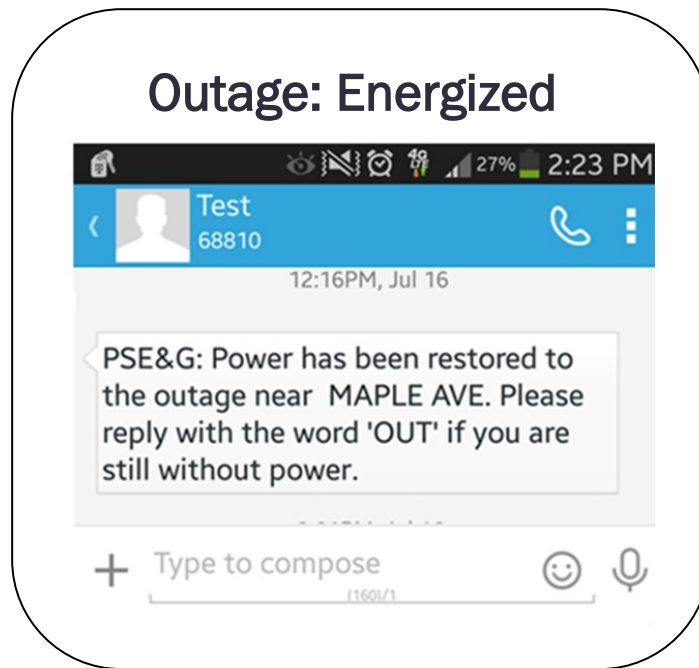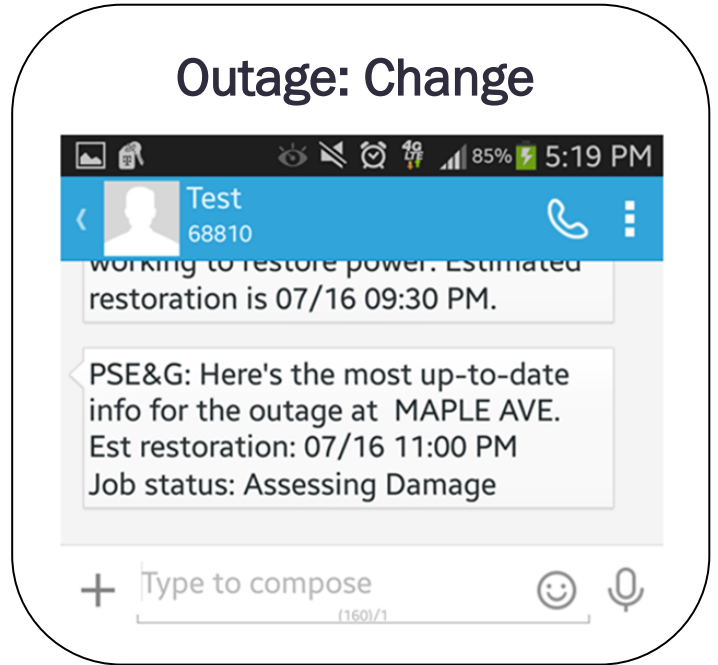
Request Outage Status Update:

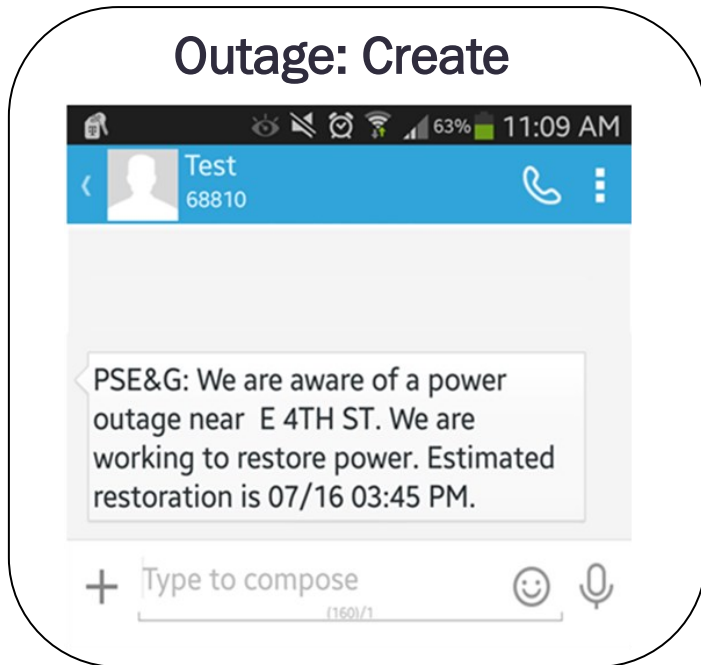- Text "**STAT**" to 47734 (4PSEG)
- Select which account you would like to receive an outage update for

Receive an outage update text with up to date information on your outage status!

Stat

PSE&G: Reply a,b:
a) PARK AVE
b) WELLINGTON AVE

Reply REG for new account

A

PSE&G: Here's the most up-to-date information for the outage at PARK AVE. Est restoration: 06/30 03:00 PM

Text Message | Send

MyAlerts Notification Program
Proactive messages sent to the customer..

Outage: Create

Test
68810

PSE&G: We are aware of a power outage near E 4TH ST. We are working to restore power. Estimated restoration is 07/16 03:45 PM.

Type to compose
(160)/1

Outage: Change

Test
68810

working to restore power. Estimated restoration is 07/16 09:30 PM.

PSE&G: Here's the most up-to-date info for the outage at MAPLE AVE. Est restoration: 07/16 11:00 PM Job status: Assessing Damage

Type to compose
(160)/1

Outage: Energized

Test
68810

12:16PM, Jul 16

PSE&G: Power has been restored to the outage near MAPLE AVE. Please reply with the word 'OUT' if you are still without power.

Type to compose
(160)/1

MyAlerts Notification Program
Also available in Spanish..

English	Español	
REG	RGS	Sign up to receive Outage Alerts
OUT	COR	Report a power outage
STAT	EST	Check the status of your outage